

WHAT IS *E-PARTICIPATION?*



“e-Participation helps people engage in politics and policy-making and makes the decision-making processes easier to understand, thanks to information and communication technologies (ICTs).” (European Commission, 2018)

“Process of engaging citizens through ICTs in policy, decision-making, and service design and delivery so as to make it participatory, inclusive and deliberative” (UN, 2013).

- ✓ Involves interaction between citizens, public administration and politicians
- ✓ Key functions: monitoring, agenda-setting and input to decision-making.
- ✓ e-participation plays an essential role in most conceptions of e-democracy
- ✓ Variety of formal mechanisms from EU institutions + informal expressions of civic engagement